



Personal Information Bank (PIB) Details

Title: Emergency Response Management Services (ERMS)

Location of Files: This is an external web-based solution. The records are held in two secure database centers in Mississauga, Ontario and Montreal, Quebec

Description: The system is used to communicate to DI Support Staff in the event that the current/primary communications systems are unusable due to network failure. The ERMS system would support notifications of specific events including but not limited to; critical infrastructure failures, emergency response codes, and natural disasters or other critical events.

Legal Authority for PIB: Public Hospitals Act R.S.O 1990, c. P.40.

Types of Personal Information: Name and contact information including telephone numbers, email address, and fax.

Uses: To communicate to DI Support Staff in the event that the current/primary communications systems are unusable due to network failure.

Users: DI Support Staff and Information Technology Services

Individuals in Bank: DI Support Staff

Retention Period: As long as individual is a DI support staff members