

Resources for Financial Assistance

Having a long-term disability can be costly.

This booklet provides resources to help caregivers with financial costs and challenges.



Transitional and Lifelong Care Program

Parkwood Institute Main Building, 550 Wellington Road South

London, Ontario, N6C 0A7

Phone: 519 646-6100

Social and Government Assistance

Canada Pension Plan (CPP) Disability Benefits

- *Disability benefits for those who cannot work on a regular basis.*
- *Must have a disability, be under the age of 65, and meet the CPP requirements.*
- *English Line: 1-800-277-9914 | French Line: 1-800-277-9915.*
- *Website: www.canada.ca/en/services/benefits/publicpensions/cpp/cpp-disability-benefit.html*

Ontario Disability Support Program (OSDP) – Employment Support Program

- *Financial support to help those with disabilities find a job.*
- *Must be at least 16 years old and have a physical or mental disability.*
- *Phone: 519 438-5111 | Toll-Free: 1-800-265-4197 | Fax: 519-672-4683*
- *Website: www.mcsc.gov.on.ca/en/mcsc/programs/social/odsp/*

Ontario Disability Support Program (OSDP) – Income Support Program

- *Income support for living costs and basic needs.*
- *Must be at least 18 years old, in financial need, and have a physical or mental disability.*
- *Phone: 519 438-5111 | Toll-Free: 1-800-265-4197 | Fax: 519-672-4683*
- *Website: www.mcsc.gov.on.ca*

Tax Benefits

Attendant Care Expenses

- Claim costs paid to attendant care services.
- Contact Canada Customs and Revenue Agency
- Phone: 1-800-959-8281 | Fax: 519-645-4029

Disability Tax Credit

- Helps reduce the amount of income tax those with disabilities or their caregivers may have to pay.
- Application form found online.
- Website: www.canada.ca/en/revenue-agency/services/tax/individuals/segments/tax-credits-deductions-persons-disabilities/disability-tax-credit.html

Medical Tax Credit

- Non-refundable tax credit to reduce the tax paid on medical care.
- Contact Canada Customs and Revenue Agency
- Phone: 1-800-959-8281 | Fax: 519-645-4029
- Website: <https://www.canada.ca/en/revenue-agency/services/forms-publications/publications/rc4065/medical-expenses-2016.html>

Health and Dental Care

Discretionary Benefits

- Funding support for health and emergency costs.
- Available for London residents with low-income or assets.
- Phone: 519 661-5910 press: 1 / Fax: 519-661-6488
- Email: socialservices@london.ca

Ministry of Health and Long-Term Care-Ontario Public Drug Programs (ODB)

- Covers most of the cost of prescription drug products (outlined in Formulary).
- Must live in Ontario, have an Ontario health card, and have high drugs costs or receive OW or OSDP.
- Call Service Ontario for more information on applying at INFO-Line: 1-866-532-3161

Non-Insured Health Benefits Program (NIHB)

- Covers health care services that are not paid through other programs or insurance plans.
- For First Nations and Inuit clients.
- Phone: 1-800-567-9604 (Toll-free)
- Email: sac.nihb-ssna.isc@canada.ca

Ontario Trillium Drug Program (TDP)

- Provides coverage for prescription drugs
- Application forms found at local pharmacies, online, or by calling 416-642-3038 or 1-800-575-5386 (toll free).
- Email: PublicDrugPrgrms.moh@ontario.ca
- Website: hwww.ontario.ca/page/get-help-high-prescription-drug-costs

Health and Dental Care

Special Diet Allowance

- *Assists with the costs of a special diet for an approved medical condition.*
- *Maximum amount of funding is \$250 per month.*
- *Contact OW or ODSP worker for more information.*

Assistive Devices and Equipment

March of Dimes – Assistive Devices Program (ADP)

- *Provides funding for assistive devices.*
- *Must be in financial need, 19 years of age or older, and live in Ontario.*
- *Phone: 1-866-765-7237*
- *Email: adp@marchofdimes.ca*
- *Website: www.marchofdimes.ca*

Ontario Federation for Cerebral Palsy (OFCP) – Assistive Devices Funding Program

- *Provides funding for assistive devices.*
- *For persons with cerebral palsy, living in Ontario.*
- *Phone: 416 244-9686 ext. 221 | Fax: 416-244-6543*
- *Email: adfp@ofcp.ca*
- *Website: www.info@ofcp.ca*

Home and Vehicle Modification

Canada Customs and Revenue Agency – Specially Equipped Motor Vehicle GST/HST Rebate

- Claim motor vehicle rebate if paid GST/HST for a modification service on a qualified motor vehicle.
- Applications forms can be found online or can be ordered by telephone.
- Online application: www.canada.ca/en/revenue-agency/services/forms-publications/forms/gst518.html
- Phone: 1-800-959-8281 / Fax: 519-645-4029

FCA Driveability Program

- Refund for those who pay to install adaptive equipment on a purchased or leased new Chrysler, Dodge, Jeep, Ram or FIAT vehicle.
- Consult your dealer or call Driveability Program Headquarters for eligibility requirements and program expiration dates.
- Phone: 800-255-9877
- Email: rebates@fcagroup.com

Ford Mobility Program

- \$1,000 to install adaptive driving aids when buying a new Ford vehicle in Canada.
- Local Partnering Mobility Dealers' Contacts:
- Goldline Mobility & Conversions Phone: 519 453-0480 / Website: www.goldlinemobility.on.ca
- Kino Mobility, Inc. / Phone: 519 690-2300 / Website: www.kinomobility.com

Home and Vehicle Modification

GM Mobility Assistance Program

- Grant \$1,000 towards the costs of modifications to a new vehicle.
- Call mobility assistance program to find out if eligible at 1-800-GM-DRIVE
- Website: programs.gm.ca/programs/mobility.html

March of Dimes – DesignAbility Program

- Custom built aids in the home for those with mobility struggles.
- No charge except for the cost of building materials.
- For children and adults with physical disabilities in Canada.
- Email: designability@marchofdimes.ca
- Phone: 1-800-263-3463 ext. 7211 | Fax: 416-425-1920
- Website: www.marchofdimes.ca/enca/programs/am/designability

March of Dimes – Home & Vehicle Modification Program

- Up to \$15,000 for basic home and/or vehicle modifications
- Must live in Ontario and have a long-term disability.
- Phone: 1-877-369-4867 | Fax: 519-432-4923
- Email: hvmp@marchofdimes.ca

Home and Vehicle Modification

Residential Rehabilitation Assistance Program for Persons with Disabilities (RRAP-D)

- *Up to \$60,000 of funding to adjust on-reserve housing for persons with disabilities.*
- *First Nations and First Nation members can apply.*
- *For more information about this program, please contact your First Nation Housing Specialist.*

Toyota Mobility Program

- *Refund up to \$1,000 of the cost of any adaptive changes on a new Toyota vehicle.*
- *Equipment must be installed within 12 months of buying the vehicle.*
- *Apply for refund within 90 days of installing equipment.*
- *Website: www.toyotamobility.com/financial-assistance*

Transportation

Income-Related Transit Program

- \$61 monthly bus pass.
- Must live in London, be over 18 years of age, and low-income.
- If you would like an application mailed to you, call 519 661-5910.
- Apply online: cityoflondon.smartsimple.ca/s_Login.jsp

Ministry of Transportation – Accessible Parking Pass

- No fee parking permit for those with mobility needs.
- More information found on website or by contacting the Ministry of Transportation.
- Phone: 519 873-4100
- Website: www.mto.gov.on.ca/english/dandv/vehicle/app.shtml

Support Services

Ceridian Cares

- *Funding for basic needs, such as clothes, food, and medical supplies.*
- *Amount of funding between \$200 to \$4,000.*
- *Must be 18+ years of age, live in Canada, and in need of financial assistance.*
- *Phone: 1-866-313-2827 | Fax: 1-800-975-3184 (Toll-Free)*
- *Email: CeridianCaresCAN@ceridian.com*
- *Website: www.ceridian.ca*

Developmental Services of Ontario (DSO) – Passport Program

- *Funds to attend programs and access support workers.*
- *Amount of funding is different for each person (funding up to \$40,000 per year).*
- *Must be age 18 or older, live with a developmental disability, and live in Ontario.*
- *Phone: 1-855-437-6797 | Fax: 519-673-1509*
- *Online Contact Form: <https://www.dsontario.ca/about-us/contact-us>*

Labatt Better Together

- *Grants to pay for basic needs, healthcare supplies, and access to youth programs for those with complex needs.*
- *Email: bettertogether@labatt.com*
- *Website: www.labattbettertogether.ca*

Support Services

PHSS Medical and Complex Care in Community – Family Resource Program

- Funds to access programs in the community.
- Funding amount varies per individual or family.
- Phone: 519 660-6635 / Fax: 519-660-1654
- Email: info@phsscommunity.com
- Website: www.phsscommunity.com

Self-Managed Attendant Services in Ontario – Direct Funding Program

- Receive funds each month to choose an attendant and schedule visits on their own.
- Must be over the age of 16 and require attendant services due to a long-term disability.
- Phone: 519-660-4667 / Fax: 519-660-6818
- Email: pquesnel@odyssey.on.ca
- Website: www.ilcla.ca/

South West LHIN – Community Support Services (CSS) Flexible Short-Term Fund

- Funds for resources to meet crisis or transition needs.
- For those who need temporary support.
- Phone: 519 439-4246 ext. 226 / Toll-Free Phone: 1-800-265-4758
- Email: info@cheshirelondon.ca

Recreational and Leisure

City of London – Play Your Way Fund

- Funds for those who can't afford programs and activities in the city of London.
- Funding up to a maximum of \$300 per person.
- Must be in financial need, be 18 years of age or older, and live in London. OW or ODSP recipients qualify.
- Phone: 519 661-CITY (2489)

Easter Seals Canada – Access 2 Entertainment

- Free entry for attendant staff at many venues. Some venues may offer reduced rates to the card holder (person with a disability).
- Must have a disability and require a support person when attending a movie theatre or attraction.
- Application form found on the website: access2.ca/
- Phone: 416-932-8382 x227
- Email: access3card@easterseals.ca

Easter Seals Canada – Disability Travel Card

- Reduced travel fee for attendant care. The person with the disability pays full price.
- For people with disabilities who need help from a support person when travelling with VIA Rail Canada, Greyhound Canada, and Coach Canada.
- Phone: 1-877-376-6362 or 416-932-8382
- Email: info@easterseals.ca

Recreational and Leisure

Ontario Federation for Cerebral Palsy – Life Enriching Activity Fund (LEAF)

- Funds to attend leisure programs or buy an item to engage in an activity of interest.
- Maximum of \$500 per year.
- Phone: 416 244-9686 ext. 221
- Website: www.ofcp.ca/programs/funding/leaf/

YMCA of Western Ontario Financial Assistance Program

- Financial support for those who can't pay full membership fees.
- Please contact your local YMCA for more information.
- Phone: 519 667-3300

Education and Vocation

Canada Pension Plan Disability Vocational Rehabilitation Program

- *Helps CPP disability benefit recipients return to work.*
- *Phone: 1-800-622-6232*
- *Website: www.canada.ca/en/services/benefits/public_pensions/cpp/cpp-disability-benefit/vocational-rehabilitation.html*

Can-Learn – Repayment Assistance Plan for Borrowers with a Permanent Disability (RAP-PD)

- *May reduce or replace student loan payments.*
- *Must have a permanent disability.*
- *Apply online through National Student Loans Service Centre (NSLSC) Online Services.*
- *Phone: 1-888-815-4514*
- *Email: info@canlearn.ca*

Disability Awards

- *Scholarships for students with disabilities*
- *Eligibility varies per scholarship*
- *Website: www.disabilityawards.ca/*

Institution-Funded Special Bursary – Western University

- *Helps cover educational costs for recipients of OW or ODSP. The maximum amount one can receive is \$3,000 per school year.*
- *Make a financial aid appointment at Western University to apply.*
- *Email: contact@uwo.ca*

Transitional and Lifelong Care Program

The Transitional and Lifelong Care Program provides care to adolescents and adults (15 years of age or older) from Southwestern Ontario who have special health and rehabilitative needs related to a condition of childhood onset. This includes people with cerebral palsy, spina bifida, Rett Syndrome, developmental delay and others.

Contact

Hours: 8 am to 4 pm
Monday to Friday

Location: **Parkwood Institute Main Building**
550 Wellington Road South
London, Ontario, N6C 0A7
Phone: 519 646-6100

Additional Contacts:

CARING FOR THE BODY,
MIND & SPIRIT SINCE 1869



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