



Personal Information Bank (PIB) Details

Title: Patient Accounts

Location of Records: Patient Account Office, Finance

Description: Records relating to charges for services not covered under the Ontario Health Insurance Plan (OHIP) such as in-room telephone, television, preferred accommodation, ambulance co-payment and medical devices such as crutches and splints. For patients who are not eligible for OHIP coverage, records will include charges for treatment and care services.

Legal Authority for PIB: Public Hospitals Act R.S.O 1990, c. P.40.

Types of Personal Information: Patient name, contact information, services provided not covered by OHIP, and amount owing.

Uses: Receive payment for treatment and services provided to patients that are not covered by OHIP.

Users: Finance

Individuals in Bank: Patients

Retention Period: tbd