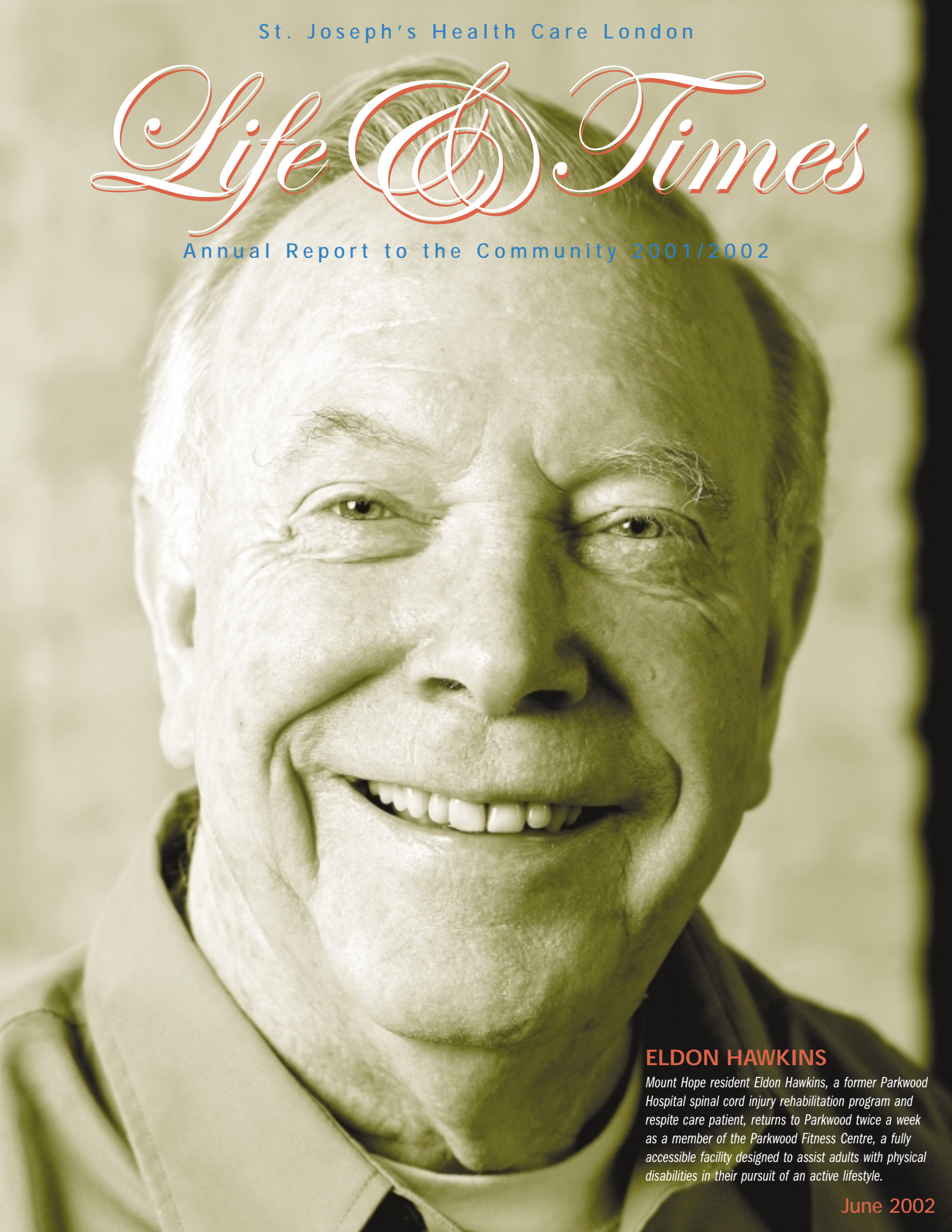


St. Joseph's Health Care London

Life & Times

Annual Report to the Community 2001/2002



ELDON HAWKINS

Mount Hope resident Eldon Hawkins, a former Parkwood Hospital spinal cord injury rehabilitation program and respite care patient, returns to Parkwood twice a week as a member of the Parkwood Fitness Centre, a fully accessible facility designed to assist adults with physical disabilities in their pursuit of an active lifestyle.

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Life & Times

Annual Report to the Community 2001/2002



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Sustaining excellence in care, dealing with pressures

St. Joseph's faces a variety of pressures that reflect those the health care system in general is experiencing – for example, funding and staffing shortages. The experience is one of continuously working to ensure that patients receive timely and appropriate care. Each day, our staff, physicians and leaders work to overcome these issues to provide the best care possible for our community. In perinatal care, St. Joseph's has faced a recurring crisis in access to services for mothers and babies at high risk. Caregivers in this area have witnessed an increase in the acuity and intensity of care in a time of nursing shortages, when budgets are not keeping pace with increasing costs. Despite these challenges, through the dedicated efforts of staff and physicians, patients continue to receive excellent care.

(left to right) **Ann Fleming**, Chair of the Board of Directors, and **Cliff Nordal**, President and CEO, visited **Kim Bentall**, of Glencoe, and her daughter, **Kelly**, in the Care By Parent unit.



Ours is a precious gift.

We have been called to support those who have made health care their chosen vocation and to encourage and recognize all those who support health care in our community and region. We are also mandated to create a new future – to change the ways hospitals deliver care and, at the same time, manage resources wisely. There are many challenges in this work but we must always remember it is a gift.

The gift comes from our founders – the Sisters of St. Joseph, the Women's Christian Association of London and the former London and St. Thomas Psychiatric Hospitals. Our strength comes from their legacy and our care providers' continued conviction to service. We thank God for this legacy and for all the people who contribute to our ongoing ability to provide care, teaching and research programs in keeping with our values of respect, excellence and compassion.

During the past year, we have witnessed many accomplishments in the achievement of our vision and mission. At last June's annual meeting, we celebrated the opening of the neurobehavioural rehabilitation centre at Parkwood Hospital. Also at Parkwood, the consolidation of rehabilitation inpatient services for London and region was completed this past February. Major renovation work continues at Parkwood as we finish re-aligning services to complement

our enhanced role in both rehabilitation and complex care.

The rebuilding of London's acute care hospital system continues. To date, eleven programs have moved between St. Joseph's and London Health Sciences Centre. Most notable is that the Ministry of Health and Long Term Care has now formally supported a revised vision for our overall plans. For St. Joseph's Hospital, this means the approval and funding to build a new Diagnostic Imaging Centre and the G.A. Huot Surgical Centre. This new facility, coupled with the plans to renovate existing wings, will enable us to support current and existing programs in ambulatory care.

This year has marked one year since governance and management of mental health services transferred from the province to St. Joseph's. Together, we continue to align care and service systems between Regional Mental Health, London and St. Thomas and our other sites. The work to design two new specialty mental health facilities is well under way as a key component of mental health reform across Southwestern Ontario. We are pleased to participate on various committees of the Southwest Mental Health Implementation Task Force and look forward to the release of this important regional plan in the near future.

2001/2002 Board Members

Ann Fleming, Chair

Ruthe-Anne Conyngham, Vice Chair

Tom Allan

Frank Angeletti

Sister Joan Atkinson

Bev Bell

Tom Boone

Dr. Robbie Campbell

Paul Caplan

Father Tony Daniels

Sheila Davenport

Dr. John Denstedt

Bill Dick

Trish Fulton

Dr. Carol Herbert

Leroy Innanen

Tom Jesty

Dr. David Keast

Peter Kleinstiver

Tony Marranta

Stan Martin

Norma Nickle

Cliff Nordal

Joan Petrie

Susan Ryans

Local and regional partnerships are critical to the creation of healthy communities and responsive systems of care delivery. This year, we were pleased to be a founding partner in the launch of the Healthline Alliance – a web portal of health service information for consumers. We continue to work with others to develop improved care pathways in areas such as stroke treatment and rehabilitation and diabetes care, including the use of technology such as videoconferencing to reach rural centres throughout the region.

With the transfer of rehabilitation beds to Parkwood Hospital, the Mount Hope Centre for Long Term Care is now able to accommodate 30 more people requiring this special type of environment and care. We extend our appreciation to the Parkwood Hospital Foundation, which is now providing its fund development expertise to further enhance care and support services at this site.

Our foundations have achieved major milestones in the last year as their individual and joint efforts to support care, teaching and research reach new heights. This coming year marks the 25th anniversary of the St. Joseph's Health Care Foundation and we look forward to marking this

occasion with the foundation and its supports during the year.

Through the Lawson Health Research Institute, we carry on a legacy of bringing research from the bench to the bedside. Technology and advancing knowledge are making a difference in the lives of those we serve. We salute the researchers and clinicians who are making new discoveries and improving care through research and evaluation.

This year, our longstanding emphasis on ethics in health care was exemplified through the work of our Ethics Committee, made up of board members, community representatives, hospital leaders and staff members. 'Everyday Ethics' became a theme for the organization as we focused on how ethical decision-making can be fostered in our day-to-day work.

As we reflect on the year – another year of transition and change – we want to thank all those who have provided their support to the achievement of our vision of being a respected source of excellent health service, guided by the people we serve, provided by people who care.

Ann Fleming
Chair, Board of Directors

Cliff Nordal
President & CEO

KEEPING PEOPLE IN THE SWIM OF THINGS

RHEUMATOLOGY CENTRE

The **St. Joseph's Hospital Auxiliary Therapy Pool** in the Rheumatology Centre offers patients with arthritis, fibromyalgia and other surgical and non-surgical conditions and mobility problems an opportunity to maintain and increase their range of motion in their joints as well as strengthen the muscles. **Sharon Murphy**, a London resident and rheumatology patient, and **Dr. Nicole le Riche**, Division Head, Rheumatology, watch a class in the therapy pool. St. Joseph's marked the official opening of the centre and the pool in November 2001.





M 2
occupied

ENHANCING PATIENT CARE

DIABETES ELECTRONIC MANAGEMENT SYSTEM

St. Joseph's is one of five sites in the world piloting the next generation of diabetes management tools. The Diabetes Electronic Management System, or DEMS, is used by all members of the diabetes care team, including physicians and diabetes educators. During clinic visits, patients can review the results of their efforts to control their blood sugar levels with caregivers to see where they are doing well and where strategies may be needed to help prevent complications. Because all team members can access the system, and all data is compiled in a single electronic record, team members can more easily share information that is up to date and accurate.

*Pictured are Dr. Merrill Edmonds,
Jean Jewitt, nurse educator (at computer),
and patient Sandra McMahon.*

LIGHTING OUR WAY

PARKWOOD HOSPITAL FOUNDATION & ST. JOSEPH'S HEALTH CARE FOUNDATION

These individuals actively give of themselves to contribute to the fundraising efforts of Parkwood Hospital Foundation and St. Joseph's Health Care Foundation. Their commitment to St. Joseph's care makes so many opportunities possible for our patients and staff. Thank you for lighting our way!



(left to right)

Agnes Pearce – *Labatt 24-Hour Relay, Mount Hope Relay Captain*

The Labatt 24-Hour Relay has been raising much-needed funds for St. Joseph's since 1987. In 2001, part of the proceeds supported a key element of *The care givers' campaign for the new St. Joe's* – the Family Birthing Centre. The success of this event is made possible by the tremendous support of sponsors and volunteers like Agnes.

Ray Gilleno – *Royal Canadian Legion, Donnybrook Branch 513, Dorchester*

Branches of the Royal Canadian Legion and other veterans organizations from across Southwestern Ontario are vital to supporting veterans care at Parkwood Hospital.

Anne Toal – *London Life Gift*

In April, the Lawson Health Research Institute, Parkwood Hospital Foundation and St. Joseph's Health Care Foundation announced the leadership gift of \$500,000 from London Life to support work in stroke rehabilitation research, specifically through an endowed studentship at Parkwood Hospital and enhanced imaging research at St. Joseph's Hospital.

Joyce McLean – *Communicator, Joint Venture Call Centre*

The Joint Venture Call Centre, a joint initiative with London Health Sciences Foundation, supports a sophisticated phone mail program. Communicators like Joyce connect with prospective donors and encourage their support of priorities such as *The care givers' campaign for the new St. Joe's* and research initiatives at the Lawson Health Research Institute. In 2001, more than \$1.8M was raised for St. Joseph's through the call centre.

Joan Picken – *Chair, Laughing Matters*

A joint fundraising event between the two foundations, Laughing Matters involved more than 450 staff members who laughed the night away and raised money for staff education.

Jean Gray – *Dream Volunteer/HMMS staff member*

The Dream of a Lifetime Lottery sold out again in 2001. Volunteers give 5,000 hours of time throughout the course of the lottery and greet between 30,000 and 35,000 visitors to the home each year. In 2001, St. Joseph's Health Care, London received more than \$450,000 from this citywide initiative.





USING 'GOOD' BACTERIA TO FIGHT 'BAD'

DR. GREGOR REID

Dr. Gregor Reid of the Lawson Health Research Institute recently launched The Canadian Research and Development Centre for Probiotics, the first of its kind in the world. The centre is made up of 18 (and growing) basic and clinical scientists located at the Lawson Health Research Institute, St. Joseph's Hospital, and a number of excellent researchers at the University of Guelph, Ottawa Hospital Research Institute and other sites across Canada and beyond. The vision is to create an internationally recognized probiotic research centre that fosters the pursuit of excellent basic research leading to the discovery and development of products that confer tangible benefits on humans and animals. Probiotics is a natural preventative therapy in which 'good' bacteria are used to maintain and restore health against 'bad' microbes and a number of other diseases including allergies, cardiovascular, respiratory and intestinal illnesses. Dr. Reid is seen at the institute's deconvolution microscope used to analyze the impact of lactobacilli ('good' bacteria) on E. coli ('bad' bacteria).

SACRED THREADS: THE WEB OF SPIRITUAL CARE

FATHER PAT BYRNE & MARTHA (MARTY) MASSE

Father Pat Byrne's gift to Martha (Marty) Masse as she neared the end of her life in Parkwood Hospital's complex care unit was a CD he had recorded of her music. Pat affirmed the sacredness of music in Marty's life journey. Melodies and lyrics held a treasury of memories and relationships, and music was a way of expressing Marty's deepest hopes as she lived with a life-threatening illness. The CD was a celebration of her journey. For this reason it was fitting that selections from the CD were played at Marty's funeral Mass. "Music was her form of communication," says Pat. "The CD is her final communication to her friends and family."



EXCITING NEW CHALLENGES FOR THE FUTURE

NEW RECRUITS

While the health care system struggles to meet the challenges of shortages in the health care professions, "fresh" recruits are still finding that St. Joseph's and the London area present an attractive environment to practise their skills and offer their care.



(left to right)

Carole Zajdlik, Regional Mental Health Care, St. Thomas social worker, formerly of Windsor's Maryvale Adolescent & Family Services

Barb Pietila, RN, St. Joseph's Hospital D4, who returned to Canada from Inverness, Florida, where she worked in health care for over seven years

Dr. Diane Whitney, Regional Mental Health Care, London site chief, formerly of The Clarke Institute, Toronto

Dr. Chris Boule, St. Joseph's Hospital emergency department, who joined St. Joseph's following a residency with London Health Sciences Centre



IN OUR HOME, OR IN YOUR OWN

In care, research, education and support, St. Joseph's leads the way in addressing the needs of elderly patients in our community, whether in their own home or in ours, through a network of specialized geriatric services integrated to offer the best care possible.

- Centre for Activity and Ageing
- Connect Care
- Geriatric Assessment Unit
- Geriatric Rehabilitation Unit
- Geriatric Day Hospital
- Regional Geriatric & Psychogeriatric Outreach Service – provided by the Regional Geriatric Program, Regional Psychogeriatric Program and Regional Mental Health Care Geriatric Psychiatry Program
- Geriatric Ambulatory Assessment Clinics
- Regional Mental Health Care – Geriatric Psychiatry Program
- Regional Psychogeriatric Program
- Veterans Care
- Mount Hope Centre for Long Term Care
- Southwestern Ontario Geriatric Assessment Network
- Physical Maintenance Program

A range of services offered either by St. Joseph's or in partnership with St. Joseph's ensures seniors in the community can function well in their daily lives. Each program is part of a continuum of care that recognizes that individuals may have different needs at different times. Kay Davis was a patient in Parkwood Hospital's geriatric rehabilitation program on two occasions.

Upon discharge, she was referred to the physical maintenance program. She credits her treatment with enabling her to once again enjoy visits to the theatre.

Here, she practises on the Parkwood putting green, The Putt 'n Place.





Residents at Parkwood Hospital's Western Counties Wing for Canada's veterans can participate in a range of recreational activities to stay involved and keep their minds and bodies limber. A bowling alley created in 1989 through the generosity of the Tri-District Royal Canadian Legion group provides great entertainment and exercise for Harold Howald (left) and Ken Drew (right).

TOGETHER FOR THE BETTERMENT OF OUR COMMUNITY

COMMUNITY RELATIONSHIPS

St. Joseph's is committed to working with others to enhance the care we offer.

(left to right)

The wound and skin care team at Parkwood Hospital has worked with **Laurie Sproule** of 3M Canada's Health Care Division, left, to develop a relationship that offers generic education, wound education, clinical opinions, research and clinical trials.



Heather DeBruyn of the Canadian Mental Health Association's St. Thomas office was active in joint plans for organizing Mental Illness Awareness Week 2001 activities.

St. Joseph's, London Health Sciences Centre, Middlesex-London Health Unit, Community Care Access Centre of London Middlesex and Thames Valley District Health Council have formed an innovative partnership called The Health Line Alliance. The partnership has one purpose – to improve consumer access to local health service information. Its first project is a new web site, thehealthline.ca, led by managing editor **Megan Cornwell**, centre.

Many restructuring initiatives have resulted in St. Joseph's undertaking construction and renovations to improve access to care. St. Joseph's has been working with its neighbours, such as **Mari Parks**, chair of the board of the Hellmuth-St. James Community Association, to ensure that area's heritage designation is considered in planning efforts.

Regional Mental Health Care, London's WORK HOPE Project, which supports patients seeking employment opportunities, was developed in partnership with the Ministry of Health, Human Resources Development Canada and the City of London-Ontario Works Employment Initiatives, represented by **Elizabeth White**, right.





PEOPLE HELPING PEOPLE CARE DURING TRANSITION

Moving 51 rehabilitation beds and 75 staff members from London Health Sciences Centre and Mount Hope to Parkwood Hospital as part of a recent consolidation of services requires a lot of planning, coordination and adjustment. This group was there to make the transition as smooth as possible for everyone affected:

(clockwise from top left)

Brian Tyson, formerly housekeeping, now food and nutrition services

Andy Jackson, housekeeping

Beth Schroeder, relocation coordinator for Parkwood Hospital redevelopment

Sheila Cook, chair, rehabilitation education integration orientation task force (on bike)

Bill Davis, citywide manager, program transfers

Eileen Britt, rehabilitation program, formerly of LHSC's University Campus, who coordinated the move from that site

Deanna Branston, housekeeping

Groups such as this are working across the city to aid the hundreds of staff members transferring with their programs between London hospitals as part of restructuring efforts over the next four years.



ADDRESSING THE COMPLEXITIES OF CONCURRENT DISORDERS

REGIONAL MENTAL HEALTH CARE, ST. THOMAS

Mental health care workers find that up to 50 per cent of their clients also have an issue with an addiction. Regional Mental Health Care, St. Thomas provides a tertiary care program in concurrent disorders that is unique in Ontario and is one of only three other such programs in Canada. The program provides integrated tertiary care so that all of a client's problems are addressed simultaneously by staff with a special skill set to deal with the combination of mental health issues and addictions. These counselors also share their expertise with other care providers and help in developing integrated programs in the region.

Pictured is **Christine Wadleigh**, RN, intake coordinator for preadmission.



BOOST FOR PATIENTS & SURGEONS COMPUTER-ASSISTED SURGERY

Dr. David Chess, an orthopedic surgeon in the Hand and Upper Limb Centre who specializes in knee and hip replacement surgery, now routinely performs computer-assisted knee replacement surgery.

The computer enables him to attain a high degree of accuracy in knee alignment and ligament balancing of the knee. “If accuracy in surgery accounts for anything,” says Dr. Chess, “then this new technology is a boost for patients and surgeons alike.”

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REHAB DEVICES

HELPING PEOPLE LIVE MORE INDEPENDENTLY

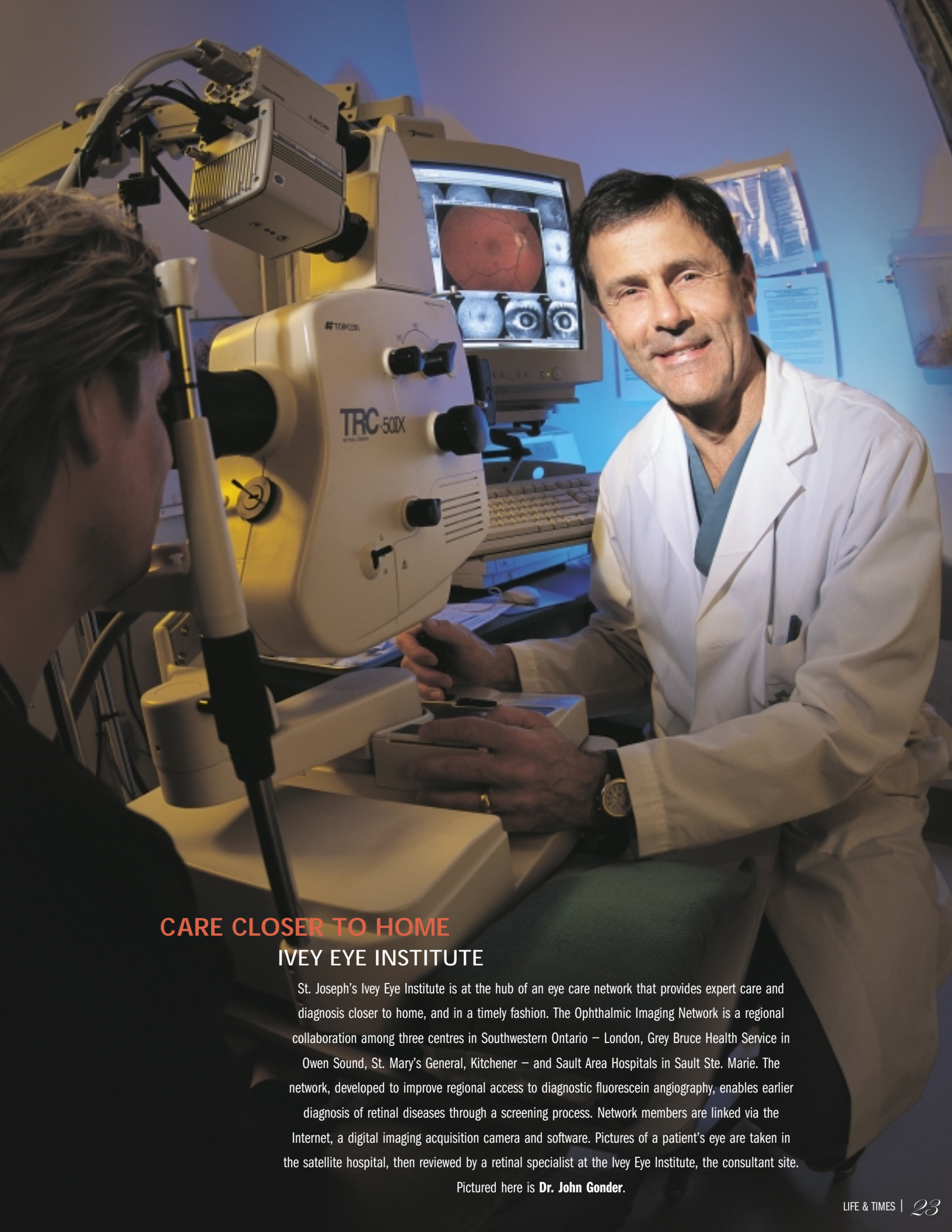
Rehabilitation engineer Don Carlson of Parkwood Hospital's assistive technology lab works with patients to show them how technology can help them live more independently, during their hospital stay or upon return to home and work. This includes technologies for mobility, home control, communication, and computer access, as well as resources for barrier-free home design. In addition to offering equipment for trial and providing services to customize and adapt products to a client's needs, the AT lab serves as an information resource and a link to assistive technology sources.

MAKING A DIFFERENCE IN PEOPLE'S LIVES

PAIN MANAGEMENT

Dr. Pat Morley-Forster, left, is leading in the creation of an interdisciplinary pain management centre at St. Joseph's Hospital where patients such as **Debra Trudell**, of Comber, near Leamington, will benefit from advances in care, clinical trials and community outreach education that will be offered. Debra, who has fibromyalgia, has been attending the clinic for the last year and a half. "Before coming here, my every thought was around pain. Now, I don't think pain all the time." Dr. Morley-Forster is putting together the centre's team, which will include more than 20 physicians in anesthesiology, neurology, physiatry and rheumatology, plus professionals from psychology, nursing, physiotherapy, acupuncture, and possibly hypnosis.





CARE CLOSER TO HOME IVEY EYE INSTITUTE

St. Joseph's Ivey Eye Institute is at the hub of an eye care network that provides expert care and diagnosis closer to home, and in a timely fashion. The Ophthalmic Imaging Network is a regional collaboration among three centres in Southwestern Ontario – London, Grey Bruce Health Service in Owen Sound, St. Mary's General, Kitchener – and Sault Area Hospitals in Sault Ste. Marie. The network, developed to improve regional access to diagnostic fluorescein angiography, enables earlier diagnosis of retinal diseases through a screening process. Network members are linked via the Internet, a digital imaging acquisition camera and software. Pictures of a patient's eye are taken in the satellite hospital, then reviewed by a retinal specialist at the Ivey Eye Institute, the consultant site.

Pictured here is **Dr. John Gonder**.

IMPROVING PATIENT CARE THROUGH IMPROVED PROCESSES

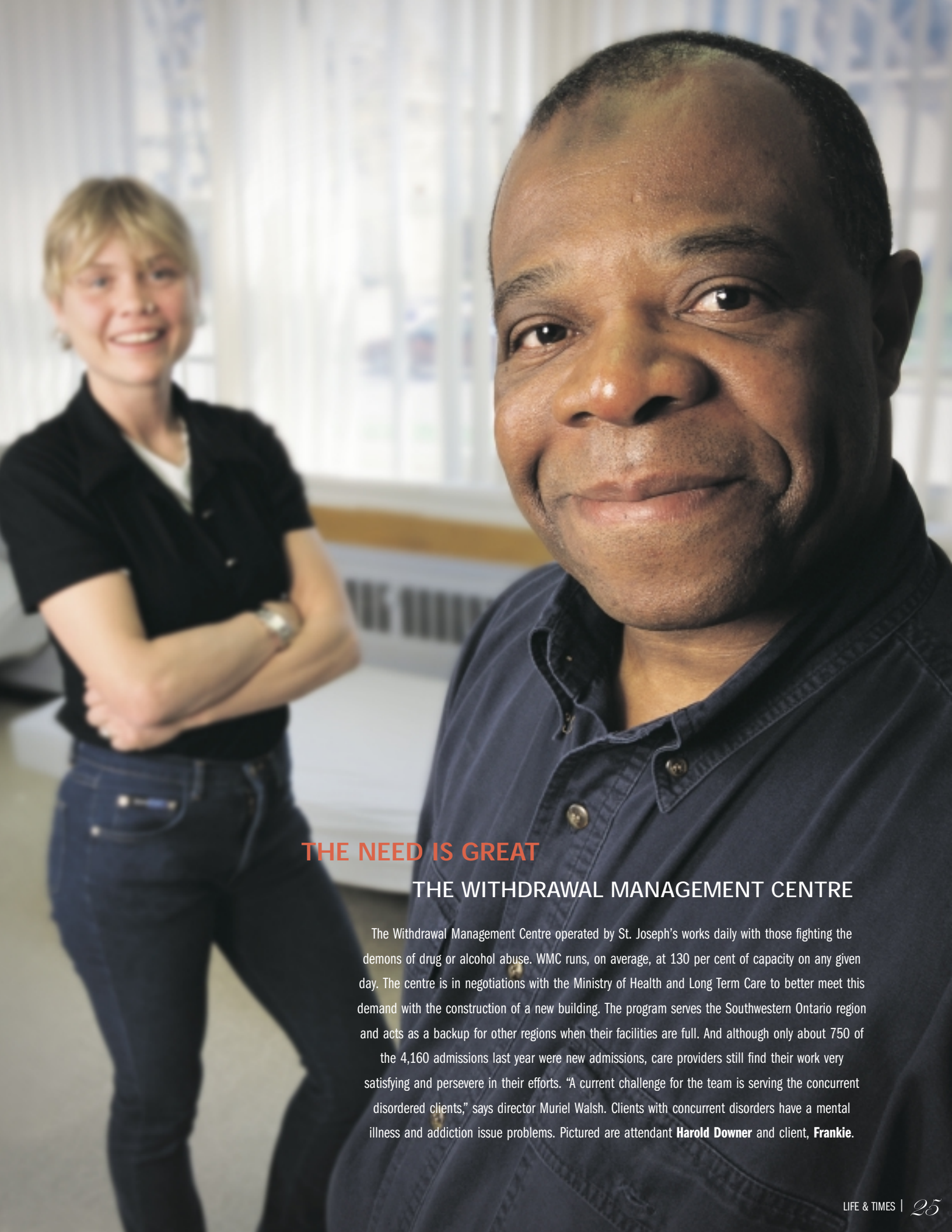
BED MANAGEMENT TEAM

The bed management team at St. Joseph's Hospital is indicative of the collective efforts across the organization to best serve patient care needs. The challenge on a daily basis to find the right number of beds for our patients is turned into an opportunity with the collective wisdom of this highly creative group of coordinators and staff. They know that their

decision about where the patient is located influences what they remember about their hospital stay. All team members strive to get the patient on the right unit the first time in order to provide optimal care with the best nursing expertise. The bed management team was recognized recently for its work with a Sisters of St. Joseph Award for Excellence.



Pictured are, clockwise from bottom left, Kate Fournie, Jean Aitken, Martha Welfle, Maryjo Crawford, Joanne Kelly-Nichols, Suzie Almeida, Sue Lee, Michele Soave, and centre, Jean Brown. Absent are Karen Dyer and Cathy Barr.



THE NEED IS GREAT

THE WITHDRAWAL MANAGEMENT CENTRE

The Withdrawal Management Centre operated by St. Joseph's works daily with those fighting the demons of drug or alcohol abuse. WMC runs, on average, at 130 per cent of capacity on any given day. The centre is in negotiations with the Ministry of Health and Long Term Care to better meet this demand with the construction of a new building. The program serves the Southwestern Ontario region and acts as a backup for other regions when their facilities are full. And although only about 750 of the 4,160 admissions last year were new admissions, care providers still find their work very satisfying and persevere in their efforts. "A current challenge for the team is serving the concurrent disordered clients," says director Muriel Walsh. Clients with concurrent disorders have a mental illness and addiction issue problems. Pictured are attendant **Harold Downer** and client, **Frankie**.

PLANNING FOR FUTURE PATIENT NEEDS

MENTAL HEALTH TIER II

Planning for the future of mental health care at St. Joseph's and across Southwestern Ontario is a complex process involving a number of staff, clients and family members. In addition to preparing for a new specialized mental health facility on the Parkwood Hospital site and a new forensic facility in St. Thomas, plans are also being made for divestment of beds to Windsor, St. Thomas, Kitchener-Waterloo and Hamilton.



(left to right)

Fay Beaton, Chair, Family Advisory Council and Member, Patient and Family Services Planning Team; Tobi Flanagan, Occupational Therapist, Geriatric Psychiatry and Member, Geriatric Psychiatry Services Planning Team; Tony Khouri, Coordinator, Parkwood and Mental Health Sites, Facilities Planning & Development.



Our Mission & Vision

Who We Are

St. Joseph's Health Centre, Parkwood Hospital and the London/St. Thomas Psychiatric Hospital have joined together to create a new health care organization to serve the residents of London and Southwestern Ontario, and the Veterans of Canada. We are owned by the St. Joseph's Health Care Society of the Roman Catholic Diocese of London, and governed by a volunteer board of directors representing the community.

Our services are publicly funded.

We are a major teaching and research centre affiliated with the University of Western Ontario and Fanshawe College.

What We Do (Mission)

We help people to maintain and improve their health and work with them to minimize the effects of injury, disease and disability.

We do this by pursuing excellence in care, research, and education in a wide range of hospital, clinic, long term and community-based settings.

We work with our partners to create a better health care system.

What We'll Be (Vision)

A respected source of excellent health service guided by the people we serve... provided by people who care.

How We Serve (Values)

Inspired by the care, creativity and compassion of our founders – the Sisters of St. Joseph, the Women's Christian Association, and the London Psychiatric Hospital and St. Thomas Psychiatric Hospital – we serve with respect, excellence and compassion.

In the spirit of community, in the pursuit of health

HIGHLIGHTS OF THE LIFE & TIMES AT ST. JOSEPH'S HEALTH CARE, LONDON FOR 2001/2002

2001

APRIL \$2.5 million Telehealth funding to Regional Mental Health Care for Project Outreach • London Life joint gift to St. Joseph's Health Care Foundation and Parkwood Hospital Foundation in support of the Lawson Health Research Institute • \$13.2 million for medical research announced by Minister of Health Allan Rock • \$2 million to Southwestern Ontario Telehealth Network from federal government • CHIPP grant for Telepsychiatry • Ivey Eye Institute formed through the consolidation of the Ivey Institute of Ophthalmology and the eye clinics of St. Joseph's and London Health Sciences Centre

MAY London Mental Health Alliance accord signed by 25 organizations "to build a caring, empowering mental health community" • Ontario-wide showcase of most advanced hospital technology hosted by St. Joseph's and London Health Sciences Centre

JUNE \$1.5 million gift establishes Beryl & Richard Ivey Chair in Rehabilitation and Geriatric Care at Parkwood Hospital • Dedication of Neurobehavioural Rehabilitation Centre • Regional Mental Health Care St. Thomas celebrates 25th anniversary of its forensics program

JULY Clinical ethicist Mary Rowell joins St. Joseph's

AUGUST Acute care highly rated in Hospital Report, a joint initiative of the Ontario Hospital Association and the Government of Ontario

SEPTEMBER Seize the Day the theme of Parkwood Hospital Foundation's Tribute 2001 Dinner, which raised over \$100,000 for Parkwood's acquired brain injury programs

OCTOBER SKOLAR MD medical search engine makes Canadian debut at London hospitals • Staff forums held to discuss Tier II and III planning for mental health care • St. Joseph's Health Care Foundation Annual Dinner raises more than \$80,000 for a key element of *The caregivers' campaign for the new St. Joe's* – the G.A. Huot Surgical Centre, which will see over 15,000 surgical procedures performed each year

NOVEMBER St. Joseph's celebrates official opening of the Rheumatology Centre • New therapy pool named for St. Joseph's Hospital Auxiliary in recognition of its significant contributions • Parkwood Hospital hosts national wound care conference • 800+ staff, physicians and volunteers honoured at service recognition event for milestones reached in 2001

DECEMBER Regional Mental Health Care St. Thomas digital recording studio opens, the first of its kind in Ontario

2002

JANUARY Lawson Health Research Institute receives \$14 million from the Canadian Foundation for Innovation • Janet Froot named Executive Director, St. Joseph's Health Care Foundation

FEBRUARY London hospital rehabilitation inpatient units consolidated at Parkwood Hospital • 1st anniversary of creation of Regional Mental Health Care London and St. Thomas • Dr. Patricia Morley-Forster named to the Earl Russell Chair in Pain Management and as Medical Director, Interdisciplinary Pain Program, Faculty of Medicine & Dentistry, University of Western Ontario

MARCH Evolution of pastoral care department to spiritual care • St. Joseph's Health Care Foundation and Parkwood Hospital Foundation take on new roles in fundraising for Regional Mental Health Care and Mount Hope Centre for Long Term Care, respectively • Launch of thehealthline.ca web site, by The Healthline Alliance, a partnership of St. Joseph's, London Health Sciences Centre, Middlesex-London Health Unit, Community Care Access Centre of London Middlesex and Thames Valley District Health Council • Parkwood Hospital renovations to Special Care Unit start • Implementation planning begins for new role in ambulatory care • 6 staff members and one team recognized at the 13th annual Sisters of St. Joseph Awards for Excellence; another 15 staff nominated for awards



Visit our web site: www.sjhc.london.on.ca

For additional copies of the report, complete financial statements, salary disclosure information or other information, please call Communication & Public Affairs at 646-6034.