



Personal Information Bank (PIB) Details

Title: Public Feedback Emails

Location of Files: Various areas within St. Joseph's Health Care London depending on what area the feedback pertains to

Description: To receive feedback via our website from the community

Legal Authority for PIB: Public Hospitals Act R.S.O 1990, c. P.40.

Types of Personal Information: Name, contact information including email address, phone number and personal feedback

Uses: A means for the community to provide feedback of any kind to various patient care and other areas within St. Joseph's Health Care London's.

Individuals in Bank: Anyone who sends information to St. Joseph's through the public feedback section on our Internet home page

Retention Period: One year